

# pos hardware

Point of Success uses common, inexpensive computer hardware and networking components. Any compatible system may be used if it meets these requirements:

## Supported Receipt Printers

Point of Success supports any type of POS receipt printer that uses a Windows printer driver. Select one of the following printers to simplify set up of your system:

- Ithaca iTherm 280 **Recommended**
- Ithaca KITCHENjet 1000 **Recommended**
- Epson TM-T88III
- Epson TM-U220
- Star SP200
- Star SP500
- Star TSP600
- Citizen IDP3551
- Plain paper full page printer

## Workstations (order entry and cashier)

- Point of Success is designed for touch screens. Elo Touchsystems LCD touch panel is recommended, with other brands of touch panels and monitors supported. Touch display must support Windows mouse control. Minimum resolution of 800 x 600 is required. Higher resolution touch displays will allow more work area and permit easier navigation. Standard computer monitors are supported with a mouse and keyboard.
- Personal computer running Windows 2000 or Windows XP (Windows XP is recommended for easier network setup). Choose the best combination of price and performance for your needs. Recommended minimum 256 MB RAM.
- 100 MBPS local area network (LAN) connection when using Point of Success in a network environment. A network switch or hub is required; cross-over cable connections are not supported. Wireless networks are not recommended. Single-user systems are also supported.
- Using brands and models of receipt printers other than those on the supported printer list are supported if a standard Windows printer driver is available for the printer. Less popular receipt printers will require additional print formatting. Point of Success supports multiple printers on each workstation, including remote printers for printing of prep tickets. If a printer will be located more than ten feet from a workstation, a serial printer is recommended. Printers may be shared across a

network, offering the ability to connect a printer to any available workstation with printer placement in any convenient location. Special Note: Receipt printer models on individual order entry workstations must match.

- Cash drawer designed for your model receipt printer if a computer-controlled cash drawer is desired.
- Uninterruptible power supply with AVR (automatic voltage regulation) for every workstation. A UPS will virtually eliminate power-related problems with both software and network.

## Manager's Workstation

- Standard computer display with at least 1024 x 768 resolution. Manager's workstation software can be used on an order entry workstation if the workstation has a display supporting 1024 x 768 resolution and an attached keyboard and mouse.
- Personal computer running Windows 2000 or Windows XP (Windows XP is recommended for easier network setup). Choose the best combination of price and performance for your needs. Recommended minimum 256 MB RAM. If the manager's workstation will also be used as the data host, at least 512 MB RAM is recommended.
- CD-R drive or other high-capacity removable storage device for data backup.
- 100 MBPS local area network (LAN) connection when using Point of Success in a network environment. A network switch or hub is required; cross-over cable connections are not supported. Wireless networks are not recommended. Single-user systems are also supported.
- Laser or ink jet page printer.
- Uninterruptible power supply with AVR (automatic voltage regulation). A UPS will virtually eliminate power-related problems with both software and network.

## Database Server

Point of Success uses the Advantage Database Server for managing and protecting data. The database software requires a computer running Windows 2000 or Windows XP (Windows XP is recommended for easier network setup). The computer running the database must be on at all times when Point of Success is used. The database server can be up day and night or started before starting Point of Success. It is best to run the database software on a separate server computer, but the database can also be loaded on the manager's workstation or other computer on the network. Database software is not required for single-computer operation. Remember to include a UPS for power protection.

designed for success



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